



Quantitative Evaluation of The Factors for Improving The Quality Of Education In Higher Educational Institutions

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ABSTRACT

Analysis of variance is a powerful modern statistical method for processing and analyzing experimental data in the humanities. This is very closely related to the specific methodology for planning and conducting experimental studies. The article describes a quantitative assessment of the factors for improving the efficiency of personnel in higher education institutions. The author proposes mathematical models of socio-economic factors that affect the effectiveness of teachers. The analysis of variance also revealed the influence of a number of factors on the main socio-economic indicators of higher educational institutions.

Keywords:

statistical method, modeling, variance, regression, factors, variance analysis, higher education institutions, teacher labor efficiency.

Introduction. Analysis of variance (from the Latin *Dispersio* – dispersion) is a statistical method that allows you to analyze the influence of various factors on the variable under study. The method was developed by the biologist R. Fischer in 1925 and was originally used to evaluate experiments in plant growing. Later, the general scientific significance of the analysis of variance for experiments in psychology, pedagogy, medicine, etc. The purpose of analysis of variance is to test the significance of the difference between means by comparing variances. The dispersion of the measured trait is decomposed into independent terms, each of which characterizes the influence of a particular factor or their interaction. Subsequent comparison of such terms makes it possible to assess the significance of each studied factor, as well as their combination [1]. The quality of models and their adequacy to real processes are determined not only by the set of input values but also by the chosen form of connection. It is practically impossible to display the entire variety of conditions, factors and interrelationships of the real phenomenon, so in the process of economic and statistical

modelling consider the most significant of them [2].

When studying and analyzing socio-economic factors affecting the effectiveness of teachers' work, one of the most important moments is to identify the significance of the influence of these or those factors in their total population on the effective indicator. In practice, this is very difficult. The task is easier if one can use the method of dispersion analysis, which is one of the sections of mathematical statistics.

The object of the dispersion analysis study is stochastic relations between the response (reaction) and factors when the latter are not quantitative but qualitative in nature [3]. The main idea of the dispersion analysis is to compare the "factor dispersion" generated by the influence of the factor and the "residual dispersion" caused by random causes [4]. If the difference between these dispersions is significant, the factor has a significant impact on X; in this case, the average values of observed values at each level (group averages) also differ significantly. If it has already been established that the factor significantly affects X, and it is

necessary to find out which of the levels has the greatest impact, the comparison of averages is additionally made in pairs.

As a disadvantage, it may be impossible to identify samples that are different from others. For this purpose, it is necessary to use the Sheffe method or to conduct paired comparisons of samples. In addition to the functions of single-factor dispersion analysis, the multifactor analysis evaluates the inter factor interaction [5].

In practice, it is often necessary to check

the materiality of the difference between the sample averages of m samples ($m > 2$). For example, it is necessary to assess the influence of various factors on the efficiency of teachers' work, the increase of students' cognitive activity on the indicators of education quality, the improvement of mechanisms of the social management system on the studied indicators, etc. To solve this problem effectively, a new approach is needed, which is implemented in the dispersion analysis.

Table 1. Basic concepts and formulas

Dispersion Types	
<ul style="list-style-type: none"> • group and intra group • inter group and general 	D_{jgr} and D_{ingr} $D_{ingrand}$ D_{gen}
Dispersion analyses	
X – research factor	μ – overall average feedback Y ;
Y – feedback (experiment result) Model: $Y_{ij} = \mu + F_i + \varepsilon_{ij}$	F_i – factor influence X_i on Y ε_{ij} – random balance
Factor (intergroup) dispersion S^2_{fact} (X)	← comparison → ↓ Factor influence degree
	Residual (intergroup) dispersion S^2_{in}

The two-factor dispersion analysis is used when the simultaneous effect of two factors on different samples of objects is studied, i.e. when different samples are under the influence of different combinations of two factors. It can happen that one variable has a significant effect on the studied feature only at certain values of another variable. The essence of the method remains the same as in the case of a single-factor model, but more hypotheses can be tested in the two-factor dispersion analysis [6].

The solution of the two-factor dispersion analysis problem depends on the number of observations made at each combination of factor levels, if, in other words, in each cell of the two-factor complex. The dispersion analysis is designed to evaluate the influence of different but controlled factors on the result of the experiment. Let the result of the experiment be some random value of Y , also called a response.

The values of the random value of Y are influenced by the factor X , consisting of n -levels. Depending on the number of factors included in the analysis, a distinction is made between single-factor, two-factor and multi-factor dispersion analysis. A dispersion analysis is possible if the measurement results are independent random variables subject to the normal distribution law with the same dispersions. Single-factor dispersion analysis reveals the degree of influence of one factor X on the mathematical expectation of $M(Y)$ response. The factor can be quantitative or qualitative. In the course of the experiment, the factor X is supported at n -levels. At each level of the factor m duplicate experiments are carried out. Value m can be the same or different for each level. The results of all measurements are presented in the form of a table called an observation matrix [7].

Table 2. Surveillance Matrix

Factor	level	Factor level	Observation	Number	of	duplicate
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number			experiments
1	X_1	$Y_{11}, Y_{12}, \dots, Y_{1j}, \dots, Y_{1m_1}$	m_1
...
i	X_i	$Y_{i1}, Y_{i2}, \dots, Y_{ij}, \dots, Y_{im_i}$	m_i
...
n	X_n	$Y_{n1}, Y_{n2}, \dots, Y_{nj}, \dots, Y_{nm_n}$	m_n
			n $N = \sum_{i=1} m_i$

First, for each series of duplicate experiments, the arithmetic mean μ_i is calculated, which are the estimations of $M(Y_i)$ and S^2_{bi} reproducibility dispersion (Tab.3). Then the homogeneity of a series of dispersions S^2 is checked either in pairs using the Fisher criterion (if m_i are different) or using the Cochran criterion (if m_i are constant). For this purpose, we formulate a null hypothesis $H_0: D(X_1) = D(X_2) = \dots = D(X_L)$. The observed value of the Kohren criterion is determined by samples of one volume:

$G_{obs} = S^2_{max} / \sum_{i=1}^L S^2_i$. The observed value of the criterion is compared with the critical point of the right critical region $G_{cr}(\alpha; k; L)$, where $k = m - 1$ (Appendix 8) and the homogeneity of dispersions is concluded. If the dispersions are not homogeneous, no further analysis is carried out.

After confirming the hypothesis about the homogeneity of dispersions, you can proceed to the analysis. It is believed that the result of any measurement Y_{ij} can be represented by a model:

$$Y_{ij} = \mu + F_i + \varepsilon_{ij},$$

where Y_{ij} is the value of the studied variable obtained at the i -th level of the factor with the j -th serial number;

μ is the overall average of the response Y ;

F_i - the effect of the influence of factor X_i on Y : deviation of the mean values of μ_i at the i -th level (group means) from the general average μ (i.e $F_i = \mu_i - \mu$);

ε_{ij} is a random remainder reflecting the influence of all other uncontrolled (unaccounted) factors on the value of Y_{ij} .

The main assumptions of ANOVA are as follows:

- the remainders ε_{ij} are mutually independent for any i and j ;
- the ε_{ij} values are subject to the normal law [8].

The task of analysis of variance is to assess the significance of the effect of changes in the level of a factor. The dispersion of the response values caused by the controlled factor is estimated by the factor variance (the sum of the squares of the deviations of the group means from the total mean) - $S^2_{fact}(X)$.

The influence of uncontrollable factors (contribution ε_{ij}) can be estimated by the average variance of reproducibility (residual variance) - S^2_{in} .

The total dispersion of the response values caused by both controlled and uncontrolled factors is estimated by the total (or total) variance (total sum of squares of deviations) - S^2_{total} .

Table 3. Formulas for calculating dispersions in dispersion analysis

Average arithmetic (group)	Dispersion (group) reproducibility	Residual (intra-group) dispersion
$\mu_i = \frac{1}{m_i} \sum_{j=1}^{m_i} Y_{ij}$	$S^2_{in_i} = \frac{1}{m_i} \sum_{j=1}^{m_i} (Y_{ij} - \mu_i)^2$	$S^2_{in} = \frac{1}{n} \sum_{i=1}^n S^2_{in_i}$
Total average	Factor (intergroup)	Total (full) dispersion

	dispersion	
$\mu = \frac{1}{n} \sum_{i=1}^n \mu_i$	$S_{fact}^2(X) = \frac{1}{n-1} \sum_{i=1}^n m_i (\mu_i - \mu)^2$	$S_{total}^2 = \frac{1}{N-1} \sum_{i=1}^n \sum_{j=1}^{m_i} (Y_{ij} - \mu)^2$

To identify the degree of influence of factor X and compare it with the spread (caused by random, uncontrolled reasons), the homogeneity of the variances of factorial and reproducibility (residual) is checked according to Fisher's criterion: $F_{observed} = (S_{fact}^2) / (S_{in}^2)$. The observed value of the criterion is compared with the critical $F_{cr}(\alpha; k_1; k_2)$, which is found from the tables of the F-distribution for the significance level α , the number of degrees of freedom $k_1 = n-1$ and $k_2 = N - n$.

If $F_{observed} \leq F_{cr}(\alpha; k_1; k_2)$, then the influence of factor X is insignificant. Consequently, all the obtained measurement

$$\bar{d} = \frac{S_{fact}^2(n-1)}{S_{total}^2(N-n)} = \frac{S_{fact}^2(n-1)}{S_{fact}^2(n-1) + S_{in}^2 n}$$

The sample determination factor shows what proportion of the sample total dispersion is the factor dispersion (group averages), i.e. what proportion of the total dispersion is explained by the dependence of the response Y on factor X [9].

There are conditions of application of dispersion analysis:

1. The aim of the study is to determine the strength of the influence of one (up to 3) factor on the result or to determine the strength of the combined influence of various factors (sex and age, physical activity and nutrition, etc.).
2. The factors under study should be independent (unrelated). For example, it is not possible to study the joint effect of work experience and age, height and weight of children, etc. on the morbidity of the population.
3. The selection of groups for the study is done randomly (random selection). Organization of the dispersion complex with the implementation of the principle of random selection of variants is called randomization, i.e. the chosen at random.
4. It is possible to apply both quantitative and qualitative (attributive) characteristics.

results belong to one general population, distributed normally with parameters m and S_{total}^2 . When $F_{observed} > F_{cr}(\alpha; k_1; k_2)$, the influence of the factor is taken to be significant. It is believed that in this case there are n normally distributed populations, each of which has a corresponding mathematical expectation μ_i and the same variance S_{in}^2 . The assessment of the effect of the influence of the i-th level of the factor is equal to the difference between the total and group means ($F_i = \mu_i - \mu$). Suppose that factor X affects the response Y. To measure the degree of this influence, a sample coefficient of determination is used, which is equal to the ratio of variances:

Classic dispersion analysis is carried out in the following stages:

1. Construction of the dispersion complex.
2. Calculation of mean squares of deviations.
3. Calculation of dispersion.
4. Comparison of factor and residual variance.
5. Evaluation of the results using theoretical values of the Fischer-Snedecor distribution.
6. Modern applications of dispersion analysis cover a wide range of tasks of economics, biology and technology and are usually interpreted in terms of statistical theory of revealing systematic differences between the results of direct measurements made under different changing conditions.
7. Thanks to the automation of dispersion analysis, the researcher can conduct various statistical researches with the use of a computer, while spending less time and effort on data calculations. Currently, there are many application packages, in which the apparatus of dispersion analysis is implemented. The most common are such software products as MS

Excel, Statistica; Stadia; SPSS [10].

The comparison is made between the variance S_A^2 , caused by the factors under consideration, and the residual S_R^2 , which arises after eliminating the influence of the factors.

If in the case under consideration $S_A^2 > S_R^2$, then the dispersion relation is taken in the form

$$F = \frac{S_A^2}{S_R^2}, \tag{1}$$

If $S_A^2 < S_R^2$, then

$$F = \frac{S_R^2}{S_A^2}, \tag{2}$$

In accordance with the number of degrees of freedom, tabular values of the dispersion relations for the probability are selected.

Thus, the general scheme of the dispersion analysis at a single-factor complex can be represented in the form of consecutive operations:

- 1) grouping;
- 2) determination of averages by groups and the general average;
- 3) calculation of the sum of squares of deviations of group averages from the total

average;

4) the same - all observed values from the total average;

5) the same - within groups as the difference between the total sum of squares and the sum of squares between groups;

6) finding the number of degrees of freedom of variation in groups and within groups;

7) determination of inter- and intragroup dispersion (taking into account the number of degrees of freedom) and the ratio of the larger value of dispersion to the smaller one;

8) selection of F-values from tables with a given probability;

9) comparison of the calculated value with the tabular one and conclusion about the reliability or unreliability of the influence of the studied factors [12].

Let's find the sum of the factors' values and average values of one teacher's output for each group (Table 4). It is necessary to determine whether the difference between the average values is significant or it can be explained by a random composition of private populations.

Table 4

Group	One teacher's output, soum.								$\sum x_i$	n_g	x
I	308;	257;	355;	336;	441;	338;	365;	316;	2716	8	339,50
II	307;	301;	349;	292;	331;	318;	350;	368;	4636	14	331,14
	359;	331;	339;	372;	305;	312;					
III	311;	381;	316;	208;	358;	175;					
	351;	357;	411;	454;	426;				3748	11	340,72
IV	116;	135;	149;	178;	164;	385;	331;	370;	1828	8	228,50
				Total					12 928	41	310,00

To facilitate calculations, we will consider their deviations from the general average value instead of the x values. The deviations of the values of the features, their sums, the average values, the sums of the squares of the average values, and the corresponding number of observations are shown in Table 5. To facilitate the calculations,

instead of x values, we will consider their deviations x_{gh} from the total average value. The deviations of the values of the features, their sum $\sum x_{gh}$ mean values \bar{x}_g , the sum of the squares of the mean values $\sum x_{gh}^2$, the corresponding number of observations n_g are given in Table. 5.

Table 5

Group	Deviations from the average x_{gh}	$\sum x_{gh}$	n_g	\bar{x}_g	$\sum x_{gh}^2$	$n_g \bar{x}_g^2$
I	-2; -53; 45; 26; 131; 28; 55; 6	136,0	8	17,0	26 520	2312

II	-3; -9; 39; -18; 21; 8; 30; 58; 49; 21; 29; 62; -4; 2	285	14	20,35	14 251	5797,68
III	1; 71; 6; 102; 48; -135; 41; 47; 101; 144; 116	238	11	21,63	84 294	5146,35
IV	-206; 175; -161; -132; -146; 75; 21; 60	-664	8	-83	14 7383	55112
		-5	41	-24,02	272 448	68368,03
	Total					

Using Table 5 and formulas (8), (9) and (10), let's determine the dispersion of characters:

- $Q = \sum_{g=1}^p \sum_{n=1}^{n_g} x_{gh}^2 - n\bar{x}^2 = 272448 - 41(-24,03)^2 = 272448 - 23675,04 = 248772,96;$
- $Q_A = \sum_{g=1}^p n_g \bar{x}_g^2 - n\bar{x}^2 = 68368,03 - 23675,04 = 44692,99;$
- $Q_R = \sum_{g=1}^p \sum_{n=1}^{n_g} x_{gh}^2 - \sum_{g=1}^p n_g \bar{x}_g^2 = 272448 - 68368,03 = 204079,97.$

□

Based on these data, we calculate the variance estimates:

$$S^2 = \frac{Q}{n-1} = \frac{248772,96}{40} = 6219,32;$$

$$S_A^2 = \frac{Q_A}{p-1} = \frac{44692,99}{3} = 14897,66;$$

To assess the impact of the development of one teacher on the movement of personnel, one can compare the variance by the factors S_A^2 and S_R^2 . Since in the considered example $S_A^2 > S_R^2$, the variance ratio will be

$$F = \frac{S_A^2}{S_R^2} = \frac{14897,66}{5515,67} = 2,70.$$

In this case, the number of degrees of freedom corresponding to the factorial variance v is 3, the smaller variance (v_2) is 37, and the total variance is - 40.

From the table values, select the corresponding number of degrees of freedom.

For the probability $p = 0.05$, the table value F_τ will be 2.86, that is, $F_\tau < F_p$. This proves that the development of one teacher at the studied objects is a significant factor that significantly affects the movement of personnel.

The importance of other factors is determined by a similar calculation method. With a 5% confidence level, the following are significant: average age, profitability, utilization rate, output of one teacher and average salary per person. Other factors turned out to be insignificant. Obviously, each of these factors, taken separately, influences the efficiency of teachers' work indirectly, that is, through other factors.

Thus, the dispersion analysis allows us to

determine the impact of a number of factors on the main socio-economic indicators of universities. Summing up, we can say that the purpose of dispersion analysis is to check the statistical significance of the difference between the averages (for groups or variables). This check is carried out by dividing the sum of squares into components, i.e. by dividing the total variance (variation) into parts, one of which is caused by a random error (i.e., intragroup variability), and the other is related to the difference in mean values. The last dispersion component is then used to analyse the statistical significance of the difference between the mean values. If this difference is significant, the null hypothesis is rejected and an alternative hypothesis about the existence of a difference between averages is accepted.

The formation of a system of quantitative indicators of the effectiveness of teachers and the development of scientifically sound methods of evaluation, taking into account the real labor input of all types of educational and scientific work of the teacher in order to optimize the use of his teaching and research experience and knowledge, taking into account the individual characteristics of each teacher, will increase the productivity of teaching labor and provide a better quality of training of students [13,14,15]. The motivation function

provides for actions aimed at encouraging teachers to work effectively to achieve the goals of the university. In general, the effectiveness of teachers' work depends on many factors, among which the main role is played by a clear understanding of the goals of their work, the likelihood of achieving these goals, the resources necessary to achieve these goals, the system of material and moral incentives to ensure the interest of teachers in improving their work efficiency [16].

The study of different approaches to consideration of labor activity efficiency allowed to systematize the classification of factors of growth of labor efficiency of the faculty of higher educational institutions taking into account the specifics of labor in the field of education [17]. And so, the following factors influence economic and social results of labor in the sphere of education [18]:

- organizational-economic, consisting of quantitative (number of lecture hours by discipline, number of practical hours by discipline, number of hours of practice at the enterprise, etc.) and qualitative (quality of lectures, quality of practical and laboratory lessons, quality of practice organization at the enterprise, organization of the workplace, providing the use of progressive methods and organizational forms of work, improvement of management structure, etc.);

- material and technical factors (number of names of laboratory equipment, number of equipment units of one name, useful area of buildings of higher education institution per student, technical level of laboratory equipment, provision of educational, methodical, periodical and scientific literature, etc.);

- scientific and innovative factors (number and significance of scientific articles published by teachers and students in the reporting period;

- the amount of financial resources allocated for research work by external customers;

- the intensity of defending doctoral dissertations (Phd and DSc), obtaining scientific titles;

- the share of doctoral candidates

(applicants) who defended their dissertations and remained to work at the university;

- the share of students who have passed final qualifying tests and entered the doctoral studies at the university, etc.);

- social factors (degree of dependence of material reward of students on quality of their knowledge, degree of dependence of material reward of teachers on quality of students' training, level of development of social security system of students and teachers at the university);

- psychophysiological factors, conditioned by individual peculiarities of a person, influencing the time, spent by a lecturer on transfer of educational information and students on its perception, as well as on other activities of lecturers (degree of responsibility, level of professionalism, attitude to one's profession, ability to study, health condition, age, etc.).

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